



## Dear Guests,

We would like to share with you some of the measures we are taking to enhance the health and safety of our customers as well as our staff in the wake of COVID-19.

- While in common areas, such as the lobby, guests and staff must wear masks properly, covering both the nose and mouth. Any guest who refuses to abide by this rule will be asked to leave the property.
- Precautionary measures, such as employee temperature checks, will be used to prevent potentially sick employees from working.
- Unused toiletries will not be left in rooms after a guest's departure.
- Toiletries will be available upon request only.
- Housekeeping services for stay-overs will be offered upon request only.
- Valet parking is optional until our self-parking lot is full. Parking is \$15/night.
- Bell service is available upon request. Bellmen will not ride in the elevator with guests.
- For rooms and common areas we use an EPA rated Level 4 (the highest possible) disinfectant, which can kill bacteria and viruses within 60 seconds.
- Employees will maintain a minimum of 6 foot distance from each other. We ask that guests do the same while in common areas.
- Our pool and jacuzzi are open with physical distancing guidelines.
- Due to state mandate our gym is currently closed.
- Our lobby door will remain open as much as possible so that employees and guests will not need to use the handles.
- Elevator doorknobs and buttons will be sanitized frequently.
- Guests will not be asked to sign registration cards. Instead employees will verbally confirm the details of reservations during the check-in process.
- We will be charging guest credit cards that are already on file from the original booking process, and not asking for the card to swipe at check-in. If a guest wants to change their card they will be able to swipe it themselves.
- Bicycles remain available and are complimentary. Bikes will be fully sanitized after each use.